

Message Text

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PAGE 01 MELBOU 01874 290643Z
ACTION EA-12

INFO OCT-01 ISO-00 EB-08 TRSE-00 DHA-05 /026 W
-----094662 290647Z /17

P R 290440Z AUG 77
FM AMCONSUL MELBOURNE
TO SECSTATE WASHDC PRIORITY 4044
INFO AMEMBASSY CANBERRA
USDOC WASHDC

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FOR EA/ANP

USDOC FOR USTS - TOLSON

E O 11652 N A
TAGS SHUM BTRA BEXP
SUBJ: COMPLAINT BY AUSTRALIAN CITIZEN REGARDING TREATMENT OF HIS SON
BY U.S. CUSTOMS

1. POST RECEIVED FOLLOWING LETTER AUG 24 FROM MR RAY H SMITH,
131 BLACKBURN ROAD, BLACKBURN VICTORIA, 3130, AUSTRALIA. (HE PHONED
AUG 22 WITH SAME COMPLAINT AND WAS ASKED TO PUT IT IN WRITING).

TEXT:

1. QTE DEAR SIR: THROUGH YOU I WISH TO MAKE THE STRONGEST
POSSIBLE PROTEST AND COMPLAINT ABOUT THE SAN FRANCISCO AIRPORT
CUSTOMS AUTHORITIES' TREATMENT OF MY SON MURRAY ON THE 17TH JULY LAST.

MY SON, AGED 22, A BANK OFFICER WITH THE A.N.Z. BANK
GROUP AND HIGHLY REGARDED IN HIS CHOSEN PROFESSION PAID TRAVEL AND
TOURS THE SUM OF \$2000 APPROX FOR A TOUR OF THE U.S. OF A. AND
CANADA.

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PAGE 02 MELBOU 01874 290643Z

WITH THIRTY NINE OTHER PEOPLE ON HIS TOUR HE DEPARTED FROM
TULLAMARINE ON PAN AM FLIGHT P.A. 816 ON 17TH JULY AND ARRIVED
AT SAN FRANCISCO SUNDAY 17TH JULY (GAINED A DAY).

HE WAS SUBJECTED TO BAGGAGE SEARCH AND WEARING
APPAREL SEARCH.

NOTHING ILLEGAL WAS FOUND.

HE WAS THEN INDECENTLY AND DEGRADINGLY ASSAULTED WITH
RECTAL EXAMINATION AND I CANNOT FIND WORDS STRONG ENOUGH TO EXPRESS
MY UTTER DISGUST AND COMPLETE ANNOYANCE WITH YOUR AUTHORITIES.

HAD ANYTHING ILLEGAL BEEN FOUND IN THE INITIAL SEARCH
I WOULD NOT BE COMPLAINING ABOUT THE LATER DIRTY AND DEGRADING
BUSINESS. MY SON HAS NO DESIRE TO EVERY RETURN AND I MYSELF, WHO
HAVE VISITED BRITAIN THREE TIMES AND EUROPE TWICE HAVE NO DESIRE,
AFTER THIS TREATMENT, TO VISIT AMERICA (EVEN ON A FREE AIRLINE TICKET)
AT ANY TIME IN THE FUTURE.

PLEASE BE GOOD ENOUGH TO PASS ON MY FEELINGS IN THE STRONGEST
POSSIBLE TERMS. YOURS SINCERELY. R. H. SMITH. UNQTE.

3. ACTION REQUESTED: THAT STATE PASS THIS COMPLAINT ON TO
CUSTOMS AND REQUEST URGENTLY A REPORT ON INCIDENT AND INFORMATION WITH

WHICH POST CAN REPLY TO MR SMITH. POST HAS ONLY SENT INTERIM REPLY
STATING ITS CONCERN OVER COMPLAINT AND THAT IT IS REQUESTING INQUIRY.
IN VIEW OF APPARENT SERIOUSNESS OF COMPLAINT POST WOULD APPRECIATE
PROMPT RESPONSE.

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PAGE 03 MELBOU 01874 290643Z

4. FYI: POST INFORMED PAN AM'S PASSENGER MARKETING
DIRECTOR - VICTORIA OF COMPLAINT. HE IS MAKING INQUIRY
THROUGH COMPANY CHANNELS TO SAN FRANCISCO AND WILL INFORM
POST OF RESULTS.

5. DECON UPON RECEIPT.
BRAND

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NNN

Message Attributes

Automatic Decaptioning: X
Capture Date: 01-Jan-1994 12:00:00 am
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
Concepts: BUSINESSMEN, BORDER INCIDENTS, CUSTOMS INSPECTIONS
Control Number: n/a
Copy: SINGLE
Sent Date: 29-Aug-1977 12:00:00 am
Decaption Date: 01-Jan-1960 12:00:00 am
Decaption Note:
Disposition Action: RELEASED
Disposition Approved on Date:
Disposition Case Number: n/a
Disposition Comment: 25 YEAR REVIEW
Disposition Date: 22 May 2009
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
Document Number: 1977MELBOU01874
Document Source: CORE
Document Unique ID: 00
Drafter: n/a
Enclosure: n/a
Executive Order: N/A
Errors: N/A
Expiration:
Film Number: D770311-0329
Format: TEL
From: MELBOURNE
Handling Restrictions: n/a
Image Path:
ISecure: 1
Legacy Key: link1977/newtext/t19770813/aaaaakis.tel
Line Count: 101
Litigation Code IDs:
Litigation Codes:
Litigation History:
Locator: TEXT ON-LINE, ON MICROFILM
Message ID: 1afc5751-c288-dd11-92da-001cc4696bcc
Office: ACTION EA
Original Classification: LIMITED OFFICIAL USE
Original Handling Restrictions: n/a
Original Previous Classification: n/a
Original Previous Handling Restrictions: n/a
Page Count: 2
Previous Channel Indicators: n/a
Previous Classification: LIMITED OFFICIAL USE
Previous Handling Restrictions: n/a
Reference: n/a
Retention: 0
Review Action: RELEASED, APPROVED
Review Content Flags:
Review Date: 17-Nov-2004 12:00:00 am
Review Event:
Review Exemptions: n/a
Review Media Identifier:
Review Release Date: n/a
Review Release Event: n/a
Review Transfer Date:
Review Withdrawn Fields: n/a
SAS ID: 1450994
Secure: OPEN
Status: NATIVE
Subject: COMPLAINT BY AUSTRALIAN CITIZEN REGARDING TREATMENT OF HIS SON BY U.S. CUSTOMS
TAGS: SHUM, BTRA, BEXP, PBOR, AS, US, (SMITH, MURRAY)
To: STATE
Type: TE
vdkgvwkey: odbc://SAS/SAS.dbo.SAS_Docs/1afc5751-c288-dd11-92da-001cc4696bcc
Review Markings:
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